

Visitor & Volunteer Agreement



Yuvan Foundation welcomes visitors and volunteers to our centre and we hope you will enjoy your experience here. The foundation expects visitors and volunteers to support us in delivering our ethos, aims and values and ensuring a safe environment for children by adhering to the terms of this Visitor and Volunteer Agreement.

Safeguarding

In line with the 'Working Together to Safeguard Children' statutory guidance (December 2023), all adults who come into contact with children have a duty to safeguard them from physical, sexual and emotional abuse or neglect.

All staff, visitors and volunteers are expected to adhere to the guidelines for working with children set out in the Safeguarding Children Board's document "Guidance for Safe Working Practice for adults who work with children and young people"; a copy of which is available at reception if required.

Visitors and volunteers to our school must be aware of the signs of abuse and neglect and escalate any concerns to the organisation's Designated Safeguarding Lead.

Visitors and volunteers have a duty to escalate any concerns relating to pupils being at risk of radicalisation to the organisation's Designated Safeguarding Lead.

The Designated Safeguarding Leads (DSL) for the organisation are Jakir Ahmad and Hafizur Hussain.

If a child reports a concern to a visitor or volunteer in confidence, they must report the concern to the DSL.

All visitors and volunteers in school must wear an identification badge in a red lanyard whilst on the premises and ensure they have followed the organisation's signing in procedures.

All visitors and volunteers are given a copy of this agreement to sign and a copy to retain and to refer to.

All visitors must record their visit by signing in and out on the school's electronic recording system.

Supervision

All visitors and volunteers are under the supervision of a member of staff who retains responsibility for the children at all times. Visitors and volunteers should have clear guidance from that member of staff as to how an activity involving children may be carried out and what the expected outcomes of any activity are. Visitors and volunteers are encouraged to speak to a member of staff if they have a query about any aspect of a children's understanding or behaviour.

Code of Conduct

As a visitor or volunteer you are expected to adhere to the following terms:

1. You must behave appropriately and be a positive role model for our children;
2. You must not physically touch any child even if to comfort them which may be interpreted as inappropriate;
3. Respect all members of the Yuvan community including those not employed in the school;
4. Have a responsibility to report any safeguarding concerns you have witnessed;
5. Dress appropriately and respectfully as required in a child setting;

6. Abide by the organisation's ICT policies and MUST NOT use your mobile phone whilst in the centre and ONLY in exceptional circumstances where permission has been granted by a senior staff/your manager;

7. You must not use any technology to take photographs whilst in the centre;

8. You MUST NOT discuss or refer to the organisation or its community on any social media site without the express permission of the DSL.

Health and safety

The Foundation has a Health and Safety Policy available on request from the office or on our Foundation website. Staff ensure that visitors and volunteers are made aware of any emergency procedures (e.g. what to do in the case of a fire alarm) and about any safety issues associated with a particular task (e.g. during a practical task).

Visitors and volunteers are asked to exercise due care and attention and report any obvious hazards or concerns to the relevant member of staff. Smoking or vaping is not permitted in any area of the centre's grounds inside or out. Visitors and volunteers must report any health and safety concerns to the Site Manager, Hafizur Hussain.

Confidentiality

Visitors and volunteers may become party to sensitive information when attending our centre. Visitors and volunteers must not disclose any confidential information unless in circumstances that necessitate this disclosure to an appropriate member of staff. Confidential information must not be disclosed to parties outside of the Foundation.

Should visitors or volunteers have any concerns, they must escalate these to a Senior Leader or the Designated Safeguarding Lead if appropriate.

Internet usage/ social media

Visitors and volunteers must be aware that they are accountable for any information or views expressed on social media or other internet sites. This includes views expressed directly and through affiliation with internet pages, such as 'liking' a page.

Visitors and volunteers must not engage in any internet or social media usage that may potentially bring the Foundation into disrepute or bring in to question their professionalism and suitability for them to be associated with the Foundation.

Visitors and volunteers must not communicate or become 'friends' or 'followers' of participating children via personal accounts online.

Disclosure and Barring Service (DBS)

In line with the Working Together to Safeguard Children, all individuals engaging in regulated activity with children must complete a satisfactory enhanced Disclosure Barring Service check prior to commencing with the Foundation.

Visitors and volunteers engaging in unsupervised activities with access to children will be asked to provide confirmation of their DBS disclosure number when signing in.

Anyone visiting or volunteering on a regular basis and who has substantial access to children must have a full, up to date enhanced DBS check.